



CPP30119 - Certificate III in Urban Pest Management

This program is designed to support employers who wish to train technicians for urban pest management.

This qualification is suitable only for people already engaged with an organization who works in this sector, as it is very hands-on and requires both access to a workplace to practice and demonstrate the skills required and a currently competent workplace supervisor to sign off on task evidence.

Pest management is a service area that requires diverse skills, and the program will ensure competence across the range of pest risks and management techniques.

The use of pesticides is increasingly scrutinised and regulated, so that it is important for the technician to know how to work safely and effectively, meeting the required compliances and ensuring customer satisfaction.

The benefits are tangible:

- ✧ Employees are more knowledgeable about delivering professional-level service
- ✧ Technicians with a good understanding of their field can interact more confidently with clients and work towards gaining word-of-mouth referrals.
- ✧ Understanding expectations, compliance and reporting can streamline business and help to reduce business risk.
- ✧ Teaching the competencies in the context of business needs helps to ensure staff retention.
- ✧ Improved teamwork increases overall business performance.

Program Outcomes

- ✓ Better placed to monitor the quality of services they provide.
- ✓ Feel they are more valued as a key member of the team
- ✓ Better understanding of effective pest management processes
- ✓ Better understanding of the interface between the technician and the client
- ✓ Learn how avoid negative effects on native species.
- ✓ Understand and implement WHS practices in the workplace.

Program Snapshot



Duration

12-24 months, flexible enough to meet the demands of a wide range of work situations requirements



Flexible Delivery

- Virtual or face to face classroom instruction
- Online self-study is broken into convenient short lessons
- Regular online tutorials



Assessment Methods

- Observation in class
- Short online questions for each lesson map progress
- Reports of work done
- Competency conversation (interview) as needed



Pre-requisites

- Candidates must be employed in a workplace that provides opportunity to practice and demonstrate skills.
- Employers must be willing to provide adequate time and support
- Competent workplace supervisors will be required to provide support and confirm student progress and skills development
- LLN will be assessed prior to course commencement.



Resources Provided

- Online study materials
- Learner Activity Worksheets
- Assessment submission by upload to server
- Industry support documents



Costs

\$6,000
Federal & Victorian Government funding may be available for eligible individuals. Contact us to discuss eligibility requirements.





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Program Structure

This qualification consists of 10 units;

1. CPPUPM3005 - Manage pests without applying pesticides
2. CPPUPM3006 - Manage pests by applying pesticides
3. CPPUPM3018 - Maintain equipment and pesticide storage area in pest management vehicles
4. CPPUPM3008 - Inspect for and report on timber pests
5. CPPUPM3010 - Control timber pests
6. CPPUPM3042 - Install termite management systems
7. CPPCMN3004 - Respond to enquiries and complaints
8. CPPUPM3017 - Maintain, service and repair pest management equipment
9. CPPUPM4004 - Assess and advise on pest management options for complex operations
10. CPPUPM4006 - Implement and monitor pest management plans for complex operations

If required and appropriate, alternatives to the 3 elective units relating to timber pests or 2 elective units for complex operations may (subject to availability), be replaced with other elective units such as:

- HLTAID011 - Provide first aid
- CPCWHS1001 - Prepare to work safely in the construction industry
- AHCCHM307 - Prepare and apply chemicals to control pest, weeds and diseases
- AHCCHM304 - Transport and store chemicals
- MSMSUP301 - Apply HACCP to the workplace

The sequence of delivery of the units will be organised to best fit with employment needs with a focus on early attainment of basic skills and safety.

Induction: Trainees will be introduced to the course, delivery and assessment methods, and expectations and rights of trainees prior to course commencement.

All trainees are expected to comply with worksite WHS procedures and policies during practical activities. Safety procedures in the classroom will be explained at the commencement of class.

RPL & Credit Transfer: Students who believe they have sufficient past experience to demonstrate full competence against particular units may apply for RPL using the forms and processes available from the TME office. Students may apply for credit transfer for any units completed in prior qualifications, including for the elective units.

Workplace Training: Programs can be customised to meet individual or workplace requirements. On the job training and assessment activities are built into our programs to benefit employers and enable learners to develop relevant workplace skills.

We actively tailor training for people from diverse backgrounds, including those with disabilities and encourage all to apply.

Information in this flyer may be subject to change. Contact us to ensure you have the most current details about this program.

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