



CPP30316 Certificate III Commercial Cleaning Training

The current environment has created a large demand for qualified cleaning professionals who understand the requirements and techniques to clean work and public areas in a safe and thorough manner.

Employers are seeking people who have a formal Certificate II/III Cleaning Operations qualification. Attending this training will create more employment opportunities.

This program is designed for individuals who wish to gain the necessary skills and knowledge to engage in a range of routine cleaning tasks and specialist operational skills.

This nationally recognised qualification reflects the role of residential, commercial, and industrial cleaning sectors and the needs to work within the competitive cleaning industry. You will learn the core skills to work within these settings and conditions with specialist cleaning needs.

The benefits are tangible.

- Employees are more knowledgeable about the features that set a good clean environment out from the average.
- Cleaning staff understand and feel better prepared to present their areas of responsibility to all people who encounter their work.
- Organisations will be better placed to measure the improved performance of teams and individuals in providing overall client service.
- Improved teamwork increases entire team satisfaction.

With the above information this program will allow students to learn key aspects of Health and safety in the industry, understanding cleaning techniques and how important it is to the health of the workers and just as important how to work with others to ensure effective relationships and work obligations are met.

Program Outcomes

- ✓ Opportunity for employment
- ✓ Better placed to monitor the health and condition of the cleaning areas under their control.
- ✓ Feel they are more valued as a key member of the team.
- ✓ Better understanding of the effective techniques in cleaning operations
- ✓ Better understanding of the tasks involved in commercial cleaning
- ✓ Learn how to integrate all cleaning techniques to various industry tasks
- ✓ Understand and implement WHS practices in the workplace.
- ✓ Greater independence and lifestyle

Program Snapshot



Duration

26 weeks commencing 01/03/2021

9am -4pm daily



Delivery Methods

- Face to face classroom instruction
- Trainer-led practical activities
- Coaching of students in the simulated environment



Assessment Methods

- Written/Verbal Questions
- Practical/Simulation Tasks
- Projects
- Practical Observation
- Third Party Report



Pre-requisites

- A desire to work in the cleaning industry.
- LLN will be assessed prior to course commencement.

Training Location

TBA



Resources Provided

- Textbook and Reference Guide
- Learner Activity Workbooks
- Assessment Workbooks
- Industry Forms and Templates



Costs

This training is subsidised by the NSW Government under the Smart and Skilled program subject to eligibility



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Program Structure

1. Maintain Hard Floor Surfaces (CPPCLO3001) **Elective**
2. Clean Using Safe Work Practices (CPPCLO3003) **Core**
3. Maintain Carpeted Floors (CPPCLO3004) **Elective**
4. Confirm and Apply Privacy and Security Requirements for cleaning work (CPPCLO3005) **Core**
5. Clean Carpets (CPPCLO3006) **Elective**
6. Clean Glass Surfaces (CPPCLO3009) **Elective**
7. Clean Wet Areas (CPPCLO3017) **Elective**
8. Clean and Maintain Furniture and Fittings (CPPCLO3018) **Elective**
9. Remove Waste and Recyclable Materials (CPPCLO3019) **Core**
10. Pressure Wash and Clean Surfaces (CPPCLO3020) **Elective**
11. Maintain Cleaning Storage Areas (CPPCLO3035) **Core**
12. Clean Food Handling Areas (CPPCLO3038) **Elective**
13. Respond to Enquiries and complaints (CPPCMN3004) **Elective**
14. Provide Effective Client Service (CPPCMN3006) **Core**
15. Leadership in the workplace (CPPCMN3007) **Elective**

Induction: Students will be introduced to the course, delivery and assessment methods, and expectations and rights of trainees prior to course commencement.

All students are expected to comply with worksite WHS procedures and policies during practical activities. Safety procedures in the classroom will be explained at the commencement of the course.

RPL & Credit Transfer: Students who believe they have sufficient past experience to demonstrate full competence against particular units may apply for RPL using the forms and processes available from the TME office. Students may apply for credit transfer for any units completed in prior qualifications, including for the elective units.

Practical Training: Programs can be customised to meet individual or workplace requirements. Practical training and assessment activities are built into our programs to benefit employers and enable learners to develop relevant workplace skills.

We actively tailor training for people from diverse backgrounds, including those with disabilities and encourage all to apply.

Information in this flyer is current at 16/11/2020 and may be subject to change. Contact us to ensure you have the most current information about this program.

CPP30316 Cert III in Cleaning Operations v2021.01



For more information and to complete an expression of Interest, please contact **Jeff Lynch 0412 280 855** or jeff@tme.edu.au or **Riley Wholohan 0477 720 099** or Riley@tme.edu.au