

Summary of AQTF audit information

As a Registered Training Organisation, **The Management Edge (TME)** is required to publish audit information in relation to its compliance with the Australian Quality Training Framework (AQTF).

The AQTF is the national set of standards which assures nationally consistent, high-quality training and assessment services for the clients of Australia's vocational education and training system.

An AQTF audit reviews evidence of an organisations' compliance with the requirements of the AQTF *Essential Conditions and Standards of Initial/Continuing Registration* to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

This information is published to assist apprentices, trainees and their employers to make informed decisions regarding their selection of a Supplier for the delivery of training and assessment services.

TME's last AQTF audit was conducted on 9th, 11th and 12th March 2010

Qualifications audited	
Qualification code	Qualification name
BSB40207	Certificate IV in Business
BSB50207	Diploma of Business
FNS30304	Certificate III in Financial Services (Accounts Clerical)
FNS40604	Certificate IV in Financial Services (Accounting)
FNS50204	Diploma of Accounting
FNS60204	Advanced Diploma of Accounting
MSA30107	Certificate III in Process Manufacturing
MSA41108	Certificate IV in Competitive Manufacturing
TAA40104	Certificate IV in Training and Assessment
TAA50104	Diploma of Training and Assessment
TLI30107	Certificate III in Transport and Logistics (Warehousing and Storage)
TLI30207	Certificate III in Transport and Logistics (Road Transport)
TLI31107	Certificate III in Transport and Logistics (Logistics Operations)
TLI40107	Certificate IV in Transport and Logistics (Warehousing and Storage)
TLI50107	Diploma of Logistics

Outcomes of Audit

Non-compliance identified	non-compliance type (Minor, Significant, Critical)	Actions taken to rectify the non-compliance	Has the non-compliance been rectified?
Standard 1.2, 1.3, 1.5 The RTO was unable to provide a compliant Training and Assessment Strategy for the MSA30107 Certificate III in Process Manufacturing	Minor	TAS has now been developed	Yes

<p>Standard 1.2, 1.3, 1.5</p> <p>The RTO was unable to provide the required assessment tools for a number of units of competency from the listed qualifications</p>	<p>Minor</p>	<p>Assessment Tools have now been developed</p>	<p>Yes</p>
<p>Standard 1.2, 1.3, 1.5</p> <p>The RTO was unable to provide evidence of the summative assessment tools for a program delivered by a 3rd party under a Partnership Agreement</p>	<p>Minor</p>	<p>Assessment Tools have now been sourced from the 3rd party partner.</p>	<p>Yes</p>
<p>The RTO is not compliant with Condition 9 as some of the units selected from the Transport and Logistics Training Package (TLI07) were still using superseded TDT02 resources and assessment tools</p>	<p>Minor</p>	<p>Training material and assessment tools have now been updated to the new competency codes</p>	<p>Yes</p>

Explanatory notes:

Non-compliance with the AQTF means that requirements of the have not been met based on the evidence reviewed. Non-compliances are categorised as minor, significant or critical. For the purposes of the User Choice 2010 – 2015 program, only significant and Critical non-compliances need to be published

Minor: No, or minor, adverse impact on learners with no serious breakdown of provision of quality training and assessment.

Significant: Significant adverse impact on learners with insufficient focus on quality training and assessment outcomes.

Critical: Critical adverse impact on learners with widespread or persistent dissatisfaction with services and outcomes.